

## Prompt Pay Compliance Summary for Processed TennCare Medical and Dental Claims

Monthly prompt payment analysis for all claims processed by specific TennCare Contract

TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?
AMERIGROUP Tennessee, Inc.		Middle Only		
Region(s): Middle				
All	1/31/2011	99%	100.0%	YES
All	2/28/2011	99%	99.7%	YES
All	3/31/2011	100%	99.9%	YES
All	4/30/2011	99%	99.9%	YES
All	5/31/2011	99%	99.9%	YES
All	6/30/2011	97%	99.9%	YES
All	7/31/2011	100%	99.9%	YES
All	8/31/2011	99%	100.0%	YES
All	9/30/2011	99%	100.0%	YES
All	10/31/2011	99%	99.9%	YES
All	11/30/2011	99%	100.0%	YES
All	12/31/2011	99%	100.0%	YES
All	1/31/2012	99%	100.0%	YES
All	2/29/2012	99%	100.0%	YES

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		30 Day	60 Day	
Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

**Delta Dental of Tennessee, Inc.**

Region(s): All

Dental	1/31/2011	92%	99.6%	<b>YES</b>
Dental	2/28/2011	95%	98.6%	<b>NO</b>
Dental	3/31/2011	84%	98.6%	<b>NO</b>
Dental	4/30/2011	89%	100.0%	<b>NO</b>
Dental	5/31/2011	91%	100.0%	<b>YES</b>
Dental	6/30/2011	100%	100.0%	<b>YES</b>
Dental	7/31/2011	99%	100.0%	<b>YES</b>
Dental	8/31/2011	100%	100.0%	<b>YES</b>
Dental	9/30/2011	94%	98.9%	<b>NO</b>
Dental	10/31/2011	93%	100.0%	<b>YES</b>
Dental	11/30/2011	91%	99.9%	<b>YES</b>
Dental	12/31/2011	89%	98.2%	<b>NO</b>
Dental	1/31/2012	85%	95.8%	<b>NO</b>
Dental	2/29/2012	96%	100.0%	<b>YES</b>

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**DentaQuest of Tennessee, LLC (formerly Doral Dental Tennessee, Inc.)**

Region(s): All

Dental	1/31/2011	100%	100.0%	<b>YES</b>
Dental	2/28/2011	100%	100.0%	<b>YES</b>
Dental	3/31/2011	100%	100.0%	<b>YES</b>

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TennCare Contractual Requirements and TCA 56-32-126(b)		90%	99.5%	
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Claim Types	For the Month Ended	Clean Claims	All Claims	Compliance?

**UnitedHealthcare Plans of the River Valley, Inc.**

**AmeriChoice**

Region(s): East - Risk Contract

All	1/31/2011	97%	99.2%	<b>NO</b>
All	2/28/2011	99%	99.8%	<b>YES</b>
All	3/31/2011	99%	99.9%	<b>YES</b>
All	4/30/2011	99%	99.9%	<b>YES</b>
All	5/31/2011	100%	99.9%	<b>YES</b>
All	6/30/2011	100%	100.0%	<b>YES</b>
All	7/31/2011	99%	99.9%	<b>YES</b>
All	8/31/2011	100%	100.0%	<b>YES</b>
All	9/30/2011	99%	100.0%	<b>YES</b>
All	10/31/2011	100%	99.9%	<b>YES</b>
All	11/30/2011	99%	99.8%	<b>YES</b>
All	12/31/2011	99%	99.9%	<b>YES</b>
All	1/31/2012	99%	99.8%	<b>YES</b>
All	2/29/2012	100%	99.8%	<b>YES</b>

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**UnitedHealthcare Plans of the River Valley, Inc.**

**AmeriChoice**

Region(s): Middle

All	1/31/2011	97%	99.3%	<b>NO</b>
All	2/28/2011	99%	99.8%	<b>YES</b>
All	3/31/2011	99%	100.0%	<b>YES</b>
All	4/30/2011	100%	99.9%	<b>YES</b>
All	5/31/2011	100%	99.7%	<b>YES</b>
All	6/30/2011	100%	100.0%	<b>YES</b>
All	7/31/2011	99%	100.0%	<b>YES</b>
All	8/31/2011	100%	100.0%	<b>YES</b>
All	9/30/2011	99%	99.9%	<b>YES</b>
All	10/31/2011	100%	100.0%	<b>YES</b>
All	11/30/2011	99%	99.9%	<b>YES</b>
All	12/31/2011	99%	100.0%	<b>YES</b>
All	1/31/2012	99%	99.9%	<b>YES</b>
All	2/29/2012	100%	100.0%	<b>YES</b>

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**UnitedHealthcare Plans of the River Valley, Inc.**

**AmeriChoice**

Region(s): West

All	1/31/2011	97%	99.0%	<b>NO</b>
All	2/28/2011	99%	99.7%	<b>YES</b>
All	3/31/2011	99%	99.9%	<b>YES</b>
All	4/30/2011	100%	99.9%	<b>YES</b>
All	5/31/2011	100%	99.9%	<b>YES</b>
All	6/30/2011	100%	100.0%	<b>YES</b>
All	7/31/2011	100%	100.0%	<b>YES</b>
All	8/31/2011	100%	100.0%	<b>YES</b>
All	9/30/2011	99%	100.0%	<b>YES</b>
All	10/31/2011	100%	99.9%	<b>YES</b>
All	11/30/2011	100%	99.9%	<b>YES</b>
All	12/31/2011	99%	100.0%	<b>YES</b>
All	1/31/2012	99%	99.9%	<b>YES</b>
All	2/29/2012	100%	100.0%	<b>YES</b>

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**Volunteer State Health Plan, Inc., d/b/a BlueCare**

**BlueCare**

Region(s): East Risk Contract

All	1/31/2011	93%	99.9%	<b>YES</b>
All	2/28/2011	97%	99.9%	<b>YES</b>
All	3/31/2011	98%	99.9%	<b>YES</b>
All	4/30/2011	99%	99.9%	<b>YES</b>
All	5/31/2011	99%	100.0%	<b>YES</b>
All	6/30/2011	99%	100.0%	<b>YES</b>
All	7/31/2011	99%	99.9%	<b>YES</b>
All	8/31/2011	98%	100.0%	<b>YES</b>
All	9/30/2011	94%	99.9%	<b>YES</b>
All	10/31/2011	88%	95.5%	<b>NO</b>
All	11/30/2011	95%	100.0%	<b>YES</b>
All	12/31/2011	93%	99.9%	<b>YES</b>
All	1/31/2012	87%	100.0%	<b>NO</b>
All	2/29/2012	94%	100.0%	<b>YES</b>

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**Volunteer State Health Plan, Inc., d/b/a BlueCare**

**BlueCare**

Region(s): West

All	1/31/2011	93%	99.9%	<b>YES</b>
All	2/28/2011	98%	99.9%	<b>YES</b>
All	3/31/2011	99%	99.9%	<b>YES</b>
All	4/30/2011	99%	99.9%	<b>YES</b>
All	5/31/2011	99%	99.9%	<b>YES</b>
All	6/30/2011	99%	100.0%	<b>YES</b>
All	7/31/2011	99%	99.9%	<b>YES</b>
All	8/31/2011	98%	99.9%	<b>YES</b>
All	9/30/2011	94%	99.9%	<b>YES</b>
All	10/31/2011	90%	97.1%	<b>NO</b>
All	11/30/2011	96%	100.0%	<b>YES</b>
All	12/31/2011	94%	99.9%	<b>YES</b>
All	1/31/2012	88%	100.0%	<b>NO</b>
All	2/29/2012	95%	100.0%	<b>YES</b>



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**Volunteer State Health Plan, Inc., d/b/a TennCare Select**

**TennCare Select**

Region(s): All

All	1/31/2011	92%	99.7%	<b>YES</b>
All	2/28/2011	96%	99.8%	<b>YES</b>
All	3/31/2011	98%	99.9%	<b>YES</b>
All	4/30/2011	99%	99.9%	<b>YES</b>
All	5/31/2011	98%	99.8%	<b>YES</b>
All	6/30/2011	99%	99.9%	<b>YES</b>
All	7/31/2011	97%	99.8%	<b>YES</b>
All	8/31/2011	96%	99.9%	<b>YES</b>
All	9/30/2011	93%	99.8%	<b>YES</b>
All	10/31/2011	88%	95.9%	<b>NO</b>
All	11/30/2011	96%	99.9%	<b>YES</b>
All	12/31/2011	93%	99.8%	<b>YES</b>
All	1/31/2012	84%	99.8%	<b>NO</b>
All	2/29/2012	93%	99.9%	<b>YES</b>